

GUIDE FOR TEST TAKERS WITH DISABILITIES

TOEIC[®]
LISTENING
&
READING
TEST



THE REDESIGNED
TOEIC Bridge[®]
LISTENING
&
READING
TEST

TFI[™]



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For more information, visit us on the web at www.etsglobal.org or contact your local ETS Preferred Network (EPN) office. A list of local EPN offices can be found on the web at www.etsglobal.org. If there is no ETS Preferred Network office in your country, please contact us at:

TOEIC Programme
ETS Global - 43 rue Taitbout, 75009 Paris
Tel.: +33 (0)1 40 75 95 20
E-mail: mh@etsglobal.org (Mission Handicap)

This publication contains instructions for requesting non-standard testing accommodations for the following test brands: *TOEIC*® test, Redesigned *TOEIC Bridge*® test, and *TFI*™ test. It should be used in conjunction with the information provided in the appropriate Examinee Handbook.

Customer Service

The information provided in this publication and in the program’s Examinee Handbook should answer any questions you may have about the *TOEIC*, *TOEIC Bridge*, or *TFI* test brands. The policies regarding testing accommodations can be found by clicking on the “Disabilities” tab on each program’s website.

Examinee handbooks can be obtained from your local ETS Preferred Network office (EPN) or by visiting the program’s website. A list of EPNs can be found on the web at http://www.ets.org/ept_directory.

Registration information

ETS and its ETS Preferred Associates (EPAs) are committed to serving test takers with disabilities by providing services and reasonable accommodations that are appropriate given the purpose of the test. Non-standard testing accommodations are available for test takers who meet the requirements.

ETS recognizes that laws governing the release of personal information vary from country to country. In some countries, EPAs may not request that test takers provide certain types of personal information. To the extent allowable by local law, test takers should provide sufficient documentation to allow the EPA to fairly evaluate the accommodation request.

All requests for accommodations must be approved in accordance with ETS and/or EPA policies and procedures, and must be made on the Request for Non-standard Testing Accommodations form (*pages 4–8*).

Because your local EPA must review documentation in order to provide appropriate accommodations, all test takers requesting any accommodations must register through the EPA. Documentation review takes approximately three weeks once all necessary documentation has been submitted.

Braille, audio, reader, or large-print formats:

Requests for these formats may require **up to eight weeks** for production after accommodation approval.

We urge you to send in your request for testing accommodations well in advance of your planned test date.

Note: If a test section is omitted for an applicant who is deaf, hard of hearing, or visually impaired, the score report may show a minimum score of “5” for the section that was omitted. The score report may also show “NA” (not applicable) for the section that was omitted.

Standby test takers

Standby or walk-in registration is not available for non-standard test administrations.

How to request accommodations and register

You must submit your request for accommodations to your local ETS Preferred Associate (EPA) by the registration deadline provided by the EPA.

Note: All requests for testing accommodations must be reviewed and approved before your test can be scheduled. All materials must be submitted together or your registration will be returned to you unprocessed, which may cause your test to be delayed.

What to Include in Your Request

1. Include the appropriate registration form(s) and the proper fee for the test you are taking.

Registration forms and fee information are available from your local EPA.

AND

2. Include a completed *Request for Non-standard Testing Accommodations form* (pages 4–8).

You must complete *Part I—Applicant Information* and sign the Verification Statement.

You must complete *Part II—Testing Accommodations Requested*.

- You must submit your disability documentation, **UNLESS** you are registering for testing accommodations identical to those that an EPA or ETS has approved for you within the last two years.

How to register using previously approved accommodations

If your request for accommodations has been approved by an EPA or ETS within the last two years, and your documentation is still current, you may request the same testing accommodation(s) for any TOEIC, TOEIC Bridge, or TFI test. If you are registering for a different test than before, the accommodation(s) previously approved for you within the last two years will be approved again if they are appropriate for the current test.

To register, submit the appropriate registration form, appropriate fees, and Parts I and II of the Request for Non-standard Testing Accommodations form. Be sure to indicate the previous test name and test date.

Minor accommodations

Some test takers require only minor accommodations to the standard testing environment due to documented medical conditions. Minor accommodations include, but are not limited to, special lighting, an adjustable table or chair, and/or rest breaks for medication or snacks. Examples of documented medical conditions include diabetes, epilepsy, or chronic pain. These test takers must submit Parts I (Applicant Information) and II (Testing Accommodations Requested) of the Request for Non-standard Testing Accommodations form. If allowable by local laws, test takers should provide a letter of support from a doctor or qualified professional stating the nature of the condition. If the test taker has documentation indicating previously approved testing accommodations, this documentation should be presented to the EPA.

Submitting your request to the ets preferred associate

Send all completed requests for testing accommodation(s) to your local ETS Preferred Associate (EPA).

A list of EPAs can be found on the web at http://www.ets.org/ept_directory.

If your request is approved

Once your request for accommodation(s) is approved, your local ETS Preferred Associate (EPA) will send you a letter confirming the accommodation(s) that have been approved for you and identify the testing location and supervisor. Allow up to three weeks from the time your completed request is received by the EPA to receive your letter of authorization. If the centre cannot accommodate your request on the scheduled testing date, you will be contacted by the EPA to arrange an alternate administration date.

Scoring and reporting

In most cases, score reports contain no indication of whether a test was taken with accommodation(s). In rare instances, when an accommodation significantly alters what is tested (for example, if an entire test section must be omitted), a statement may be included with the score report indicating that the test was taken under non-standard testing conditions. Score reports do not indicate the nature of the disability or the accommodation(s) given. Score recipients are also reminded that test scores should be considered only one part of an applicant's record.

Request for non-standard testing accommodations

Instructions

Send all required items to your ETS Preferred Associate in ONE mailing.

	What to send	Who should send it
1	Completed registration form and fee	ALL applicants
2	Part I—Applicant Information (see pages 5–6)	ALL applicants
3	Part II—Testing Accommodations Requested (see page 7)	ALL applicants
4	Part III—Disability Documentation (see page 8)	ALL applicants, unless you are registering for the identical accommodations that have been approved for you by ETS or your local EPA within the last two years.
	Submit your documentation and history of testing accommodations with Parts I and II . The ETS Preferred Associate will review your documentation and determine whether it supports the request for accommodations. An Individualized Education Program (IEP) or 504 Plan alone may not be used.	<p>Submit your documentation, including history of testing accommodations, to the ETS Preferred Associate</p> <ol style="list-style-type: none"> 1. if you have a disability that is not specifically listed in Part I; or 2. are requesting any accommodation(s) other than 50 percent extended testing time (time and one-half), extra breaks, and/or braille (if you are blind or have low vision); or 3. have not previously used the testing accommodations you are requesting; or 4. were diagnosed with a disability within the last 12 months.
	If you have a visual disability and are submitting documentation for review, please use the ETS Vision Documentation Report for documentation of a visual disability located on the Disabilities tab of the program’s website.	

PART I — APPLICANT INFORMATION

Applicant's Name *(please print—leave a blank box between names)*

Last	First	M.I.
<input type="text"/>	<input type="text"/>	<input type="text"/>

Mailing Address

<input type="text"/>
<input type="text"/>

Country

Registration Number *(if provided by EPA)*

Gender

 Male Female

Date of Birth

 Month Day Year

Day Phone Number *(Voice/TTY)*

(Include country/area code)

Evening Phone Number *(Voice/TTY)*

(Include country/area code)

Fax Number

(Include country/area code)

E-mail Address

I would prefer to be contacted via:

 E-mail Mail Phone Fax

I am applying for the following test:

<input type="checkbox"/> TOEIC Listening & Reading Test	<input type="checkbox"/> TFI
<input type="checkbox"/> Redesigned TOEIC Bridge Test	
<input type="checkbox"/> TOEIC Speaking & Writing Test	<input type="checkbox"/> TOEIC Speaking Test
<input type="checkbox"/> TOEIC Writing Test	

Nature of your disability *(check all that apply):*

<input type="checkbox"/> ADD/ADHD	<input type="checkbox"/> Deafness
<input type="checkbox"/> Learning disability	<input type="checkbox"/> Hard of hearing
<input type="checkbox"/> Blindness	<input type="checkbox"/> Physical disability <i>(describe)</i> _____
<input type="checkbox"/> Low vision	<input type="checkbox"/> Other <i>(describe)</i> _____

Date your disability was first diagnosed: ___ / ___

Month Year

Date of professional's most recent evaluation: ___ / ___

Month Year

Name and credentials of professional who administered the most recent evaluation: _____

Have you received testing accommodations within the past five years in college and/or employment? No Yes

If yes, please list the accommodations received:

Instructions: All applicants must complete this section and sign the Applicant's Verification Statement that follows.

Applicant's Name: _____

(Please print)

Last

First

M.I.

Verification Statement to be Signed by Applicant

I attest to the fact that the information recorded on this application is true, and if this application is not sufficient, I agree to provide ETS and/or the ETS Preferred Associate (EPA) with any additional information or documentation requested in order to evaluate my request for accommodations. I also give permission to release to ETS and/or the EPA a copy of any pertinent information required to establish the need for the accommodation(s) requested herein. If I am requesting the use of an assistive device, I am familiar with its use.

I understand that all information that is necessary to process this application must be available to ETS and/or the EPA sufficiently in advance of the test administration date to provide time to evaluate and process my request for accommodations. I acknowledge that ETS and/or the EPA reserves the right to make final determination as to whether any requested accommodation is warranted and appropriate.

I acknowledge that any submitted information may also be used for research purposes, and that in no case will any individual be identified by name in research studies, and that the information will be protected by the terms of ETS's Privacy and Security Policy.

ETS's Privacy and Security Policy can be found on the program's website.

I further understand that ETS and/or the EPA reserves the right to withhold or cancel my scores if it is subsequently determined that, in ETS's and/or the EPA's judgment, any information presented in this application or supporting documentation is either questionable, inaccurate, or used to obtain accommodations that are not necessary.

Signature of Applicant

Date

Keep a copy of this completed form for your records.

Applicant's Name: _____

(Please print)

Last

First

M.I.

PART II — TESTING ACCOMMODATIONS REQUESTED

If you have received approval from ETS or your local EPA within the last two years for accommodations identical to those you are requesting now, and your documentation is still current, please indicate the following:

Previous test(s) taken: Previous test date(s):

Alternate Test Format (check all that apply) Previous Registration Number(s) (if known):

- Braille
- Omit Listening section*
- Large print**
- Audio Test (Listening section only)**

Extended Testing Time (Note: All tests are timed)

- 50 percent (time and one-half)
- 100 percent (double time)

Additional Rest Break(s) Yes

Assistance

- Reader
- Sign language interpreter (for directions)*
- Person to write responses
- Oral Interpreters Script (Listening Section)*

on the answer sheet

Other Accommodations (describe)

*Only applicants who are deaf or hard of hearing

**Only applicants who are blind or have low vision

Applicant's Name: _____

(Please print)

Last

First

M.I.

PART III — ETS DOCUMENTATION CRITERIA

The documentation submitted must generally satisfy the ETS documentation criteria. ETS acknowledges that documentation from international sources will vary in scope and substance, and therefore will be reviewed on a case-by-case basis in accordance with the following criteria:

Documentation for the applicant must:

- **be typed in English, or translated by an authorized translator into English and printed on official letterhead and signed** by an authorized professional qualified to make the diagnosis (include information about license or certification and area of specialization);
- **describe the functional limitations** resulting from the disability or disabilities and how they are relevant to the testing situation;
- **include documentation of any previously granted testing accommodations;**
- **include a list of all test instruments** used in the evaluation report and relevant subtest scores used to document the stated disability. (This requirement does not apply to physical or sensory disabilities of a permanent or unchanging nature);
- **describe the specific accommodations requested;**
- **adequately support the need for each of the requested testing accommodation(s);**
- **be current, depending on the disability. For specific currency requirements for different types of disabilities, please go to:**
<https://www.etsglobal.org/nl/en/help-center/persons-with-disabilities/accommodation-test-takers-disabilities>.

For more than 40 years as an industry leader, the TOEIC programme has set the global standard for assessing English-language communication skills needed in the workplace and everyday life. The TOEIC assessments are the most widely used around the world with 14,000+ organisations across more than 160 countries trusting TOEIC Test Scores to inform the decisions that matter.

At non-profit ETS, our mission is to help advance quality and equity in education by providing fair and valid assessments, research and related services. Our products and services measure knowledge and skills, promote learning and performance, and support education and professional development for all people worldwide.

To learn more about the *TOEIC*[®] Programme:

visit: www.etsglobal.org

email: mh@etsglobal.org



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